



**Derek Lamb** 122 Issues | Imported 13 Aug 13:15:35 | [Out of Office](#): CS HL  
MG SN [Future](#)



# Agenda ID: 292

## VIAMED Feedback - Customer Feedback Positive

### Issues in VIAMED Feedback - Customer Feedback Positive

<a href="#">All</a>	Expand	Issue	Created By	Created On	Currently With	Subject	
✓ Complete	⬇	<a href="#">122494</a>	Helen Lamb	18/06/18	Derek Lamb	Feedback from NHS Greater Glasgow account	
✓ Complete	⬇	<a href="#">116483</a>	Sarah Walton	19/03/18	Derek Lamb	RemServe Medical Supplies Ltd	
✓ Complete	⬇	<a href="#">113431</a>	Sarah Walton	31/01/18	Derek Lamb	Surimex - Positive Feedback	
✓ Complete	⬇	<a href="#">108967</a>	Steve Hardaker	24/11/17	Zoey Teal	Thanks from a customer	
✓ Complete	⬇	<a href="#">108966</a>	Steve Hardaker	24/11/17	Willow Merryweather	Thanks from a customer	
✓ Complete	⬇	<a href="#">108965</a>	Steve Hardaker	24/11/17	Steve Nixon	Thanks from a customer	
✓ Complete	⬇	<a href="#">108964</a>	Steve Hardaker	24/11/17	Sophie Lines	Thanks from a customer	
✓ Complete	⬇	<a href="#">108963</a>	Steve Hardaker	24/11/17	Sarah Walton	Thanks from a customer	
✓ Complete	⬇	<a href="#">108962</a>	Steve Hardaker	24/11/17	Ryan Swaine	Thanks from a customer	
✓ Complete	⬇	<a href="#">108961</a>	Steve Hardaker	24/11/17	Robert Connor	Thanks from a customer	
✓ Complete	⬇	<a href="#">108960</a>	Steve Hardaker	24/11/17	Robert Bonser	Thanks from a customer	
✓ Complete	⬇	<a href="#">108959</a>	Steve Hardaker	24/11/17	Philip Crossley	Thanks from a customer	
✓ Complete	⬇	<a href="#">108958</a>	Steve Hardaker	24/11/17	Michael Green	Thanks from a customer	
✓ Complete	⬇	<a href="#">108957</a>	Steve Hardaker	24/11/17	Linda Shearing	Thanks from a customer	
✓ Complete	⬇	<a href="#">108956</a>	Steve Hardaker	24/11/17	Katie Evans	Thanks from a customer	
✓ Complete	⬇	<a href="#">108955</a>	Steve Hardaker	24/11/17	Jonathan Connor	Thanks from a customer	

✓ Complete	▼	<a href="#">108954</a>	Steve Hardaker	24/11/17	Helen Lamb	Thanks from a customer	
✓ Complete	▼	<a href="#">108953</a>	Steve Hardaker	24/11/17	Emma Clark	Thanks from a customer	
✓ Complete	▼	<a href="#">108952</a>	Steve Hardaker	24/11/17	Emily Hanson	Thanks from a customer	
✓ Complete	▼	<a href="#">108951</a>	Steve Hardaker	24/11/17	Derek Lamb	Thanks from a customer	
✓ Complete	▼	<a href="#">108950</a>	Steve Hardaker	24/11/17	Catrin Hird	Thanks from a customer	
✓ Complete	▼	<a href="#">108949</a>	Steve Hardaker	24/11/17	Catherine Spence	Thanks from a customer	
✓ Complete	▼	<a href="#">108948</a>	Steve Hardaker	24/11/17	John Lamb	Thanks from a customer	
✓ Complete	▼	<a href="#">106785</a>	Steve Nixon	30/10/17	Derek Lamb	0110081 product information	
✓ Complete	▼	<a href="#">106553</a>	Steve Nixon	26/10/17	Catrin Hird	Response to discontinuation of products letter - Kings College Hospital	
✓ Complete	▼	<a href="#">106020</a>	Zoey Teal	19/10/17	Derek Lamb	Feedback	
✓ Complete	▼	<a href="#">102592</a>	Sarah Walton	08/09/17	Steve Nixon	Feedback	
✓ Complete	▼	<a href="#">102562</a>	Katie Evans	08/09/17	Steve Nixon	EBME Forum - 2004	
✓ Complete	▼	<a href="#">99739</a>	Derek Lamb	31/07/17	Steve Nixon	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99738</a>	Derek Lamb	31/07/17	Sophie Lines	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99737</a>	Derek Lamb	31/07/17	Sarah Walton	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99736</a>	Derek Lamb	31/07/17	Katie Evans	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99735</a>	Derek Lamb	31/07/17	Jonathan Connor	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99734</a>	Derek Lamb	31/07/17	John Lamb	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99733</a>	Derek Lamb	31/07/17	Jean Lamb	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99732</a>	Derek Lamb	31/07/17	Helen Lamb	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99731</a>	Derek Lamb	31/07/17	Emma Clark	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99730</a>	Derek Lamb	31/07/17	Emily Hanson	Feedback - Humanmed UK	

✓ Complete	▼	<a href="#">99729</a>	Derek Lamb	31/07/17	Catrin Hird	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99728</a>	Derek Lamb	31/07/17	Catherine Spence	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99727</a>	Derek Lamb	31/07/17	Callum Watson	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">99726</a>	Derek Lamb	31/07/17	Derek Lamb	Feedback - Humanmed UK	
✓ Complete	▼	<a href="#">97369</a>	Steve Hardaker	23/06/17	Zoey Teal	Positive customer comments	
✓ Complete	▼	<a href="#">97368</a>	Steve Hardaker	23/06/17	Steve Nixon	Positive customer comments	
✓ Complete	▼	<a href="#">97367</a>	Steve Hardaker	23/06/17	Sophie Lines	Positive customer comments	
✓ Complete	▼	<a href="#">97366</a>	Steve Hardaker	23/06/17	Sarah Walton	Positive customer comments	
✓ Complete	▼	<a href="#">97365</a>	Steve Hardaker	23/06/17	Ryan Swaine	Positive customer comments	
✓ Complete	▼	<a href="#">97364</a>	Steve Hardaker	23/06/17	Robert Connor	Positive customer comments	
✓ Complete	▼	<a href="#">97363</a>	Steve Hardaker	23/06/17	Philip Crossley	Positive customer comments	
✓ Complete	▼	<a href="#">97362</a>	Steve Hardaker	23/06/17	Michael Green	Positive customer comments	
✓ Complete	▼	<a href="#">97361</a>	Steve Hardaker	23/06/17	Linda Shearing	Positive customer comments	
✓ Complete	▼	<a href="#">97360</a>	Steve Hardaker	23/06/17	Katie Evans	Positive customer comments	
✓ Complete	▼	<a href="#">97359</a>	Steve Hardaker	23/06/17	Jonathan Connor	Positive customer comments	
✓ Complete	▼	<a href="#">97358</a>	Steve Hardaker	23/06/17	John Lamb	Positive customer comments	
✓ Complete	▼	<a href="#">97357</a>	Steve Hardaker	23/06/17	Helen Lamb	Positive customer comments	
✓ Complete	▼	<a href="#">97356</a>	Steve Hardaker	23/06/17	Emma Clark	Positive customer comments	
✓ Complete	▼	<a href="#">97355</a>	Steve Hardaker	23/06/17	Emily Hanson	Positive customer comments	
✓ Complete	▼	<a href="#">97354</a>	Steve Hardaker	23/06/17	Catrin Hird	Positive customer comments	
✓ Complete	▼	<a href="#">97353</a>	Steve Hardaker	23/06/17	Catherine Spence	Positive customer comments	
✓ Complete	▼	<a href="#">97352</a>	Steve Hardaker	23/06/17	Callum Watson	Positive customer comments	
		<a href="#">97351</a>	Steve	23/06/17	Derek Lamb	Positive customer comments	

✓ Complete	▼		Hardaker				
✓ Complete	▼	<a href="#">92340</a>	Katie Evans	06/04/17	Steve Nixon	Last Minute Urgent Order	
✓ Complete	▼	<a href="#">90624</a>	Steve Hardaker	07/03/17	Derek Lamb	Yorkshire Ambulance feedback	
✓ Complete	▼	<a href="#">90623</a>	Steve Hardaker	07/03/17	Steve Nixon	Yorkshire Ambulance feedback	
✓ Complete	▼	<a href="#">78378</a>	Steve Hardaker	05/09/16	Steve Nixon	Feedback re fast delivery of large order	
✓ Complete	▼	<a href="#">78377</a>	Steve Hardaker	05/09/16	Sarah Walton	Feedback re fast delivery of large order	
✓ Complete	▼	<a href="#">78376</a>	Steve Hardaker	05/09/16	Sarah Hawker	Feedback re fast delivery of large order	
✓ Complete	▼	<a href="#">78375</a>	Steve Hardaker	05/09/16	Katie Evans	Feedback re fast delivery of large order	
✓ Complete	▼	<a href="#">78374</a>	Steve Hardaker	05/09/16	Jonathan Connor	Feedback re fast delivery of large order	
✓ Complete	▼	<a href="#">78373</a>	Steve Hardaker	05/09/16	Helen Lamb	Feedback re fast delivery of large order	
✓ Complete	▼	<a href="#">78372</a>	Steve Hardaker	05/09/16	Emma Clark	Feedback re fast delivery of large order	
✓ Complete	▼	<a href="#">78371</a>	Steve Hardaker	05/09/16	Emily Hanson	Feedback re fast delivery of large order	
✓ Complete	▼	<a href="#">78370</a>	Steve Hardaker	05/09/16	Derek Lamb	Feedback re fast delivery of large order	
✓ Complete	▼	<a href="#">78369</a>	Steve Hardaker	05/09/16	Catherine Spence	Feedback re fast delivery of large order	
✓ Complete	▼	<a href="#">75244</a>	Emily Hanson	18/07/16	Steve Nixon	email from Peter Keen - TBS Gb	
✓ Complete	▼	<a href="#">75243</a>	Emily Hanson	18/07/16	Steve Hardaker	email from Peter Keen - TBS Gb	
✓ Complete	▼	<a href="#">75242</a>	Emily Hanson	18/07/16	Derek Lamb	email from Peter Keen - TBS Gb	
✓ Complete	▼	<a href="#">75241</a>	Emily Hanson	18/07/16	Steve Nixon	email from Peter Keen - TBS Gb	
✓ Complete	▼	<a href="#">75240</a>	Emily Hanson	18/07/16	Steve Hardaker	email from Peter Keen - TBS Gb	
✓ Complete	▼	<a href="#">75239</a>	Emily Hanson	18/07/16	Derek Lamb	email from Peter Keen - TBS Gb	
✓ Complete	▼	<a href="#">75238</a>	Emily Hanson	18/07/16	Derek Lamb	email from Peter Keen - TBS Gb	
✓ Complete	▼	<a href="#">68980</a>	Katie Evans	23/03/16	Derek Lamb	Happy Customer	
✓ Complete	▼	<a href="#">67405</a>	Katie Evans	11/02/16	Steve Nixon	Positive Feedback	

✓ Complete	↓	<a href="#">67404</a>	Katie Evans	11/02/16	Derek Lamb	Positive Feedback	
✓ Complete	↓	<a href="#">67403</a>	Katie Evans	11/02/16	Katie Evans	Positive Feedback	
✓ Complete	↓	<a href="#">66468</a>	Steve Hardaker	13/01/16	Steve Hardaker	Positive comments re sensor disposal service	
✓ Complete	↓	<a href="#">61728</a>	Katie Evans	11/08/15	Ryan Swaine	Satisfied Customer	
✓ Complete	↓	<a href="#">59783</a>	Steve Hardaker	16/06/15	Steve Nixon	Positive customer service feedback	
✓ Complete	↓	<a href="#">59782</a>	Steve Hardaker	16/06/15	Helen Lamb	Positive customer service feedback	
✓ Complete	↓	<a href="#">59781</a>	Steve Hardaker	16/06/15	Derek Lamb	Positive customer service feedback	
✓ Complete	↓	<a href="#">59780</a>	Steve Hardaker	16/06/15	John Lamb	Positive customer service feedback	
✓ Complete	↓	<a href="#">59778</a>	Steve Nixon	16/06/15	Derek Lamb	Feedback from Kingston Hospital	
✓ Complete	↓	<a href="#">58111</a>	Ryan Swaine	14/04/15	Derek Lamb	Biosancta - Supplier Review	
✓ Complete	↓	<a href="#">54318</a>	Steve Hardaker	17/11/14	Sophie Lines	A positive mention	
✓ Complete	↓	<a href="#">54317</a>	Steve Hardaker	17/11/14	Ryan Swaine	A positive mention	
✓ Complete	↓	<a href="#">54316</a>	Steve Hardaker	17/11/14	Ruth Hardaker	A positive mention	
✓ Complete	↓	<a href="#">54315</a>	Steve Hardaker	17/11/14	Robert Connor	A positive mention	
✓ Complete	↓	<a href="#">54314</a>	Steve Hardaker	17/11/14	Philip Crossley	A positive mention	
✓ Complete	↓	<a href="#">54313</a>	Steve Hardaker	17/11/14	Michael Green	A positive mention	
✓ Complete	↓	<a href="#">54312</a>	Steve Hardaker	17/11/14	Lisa Leggoe	A positive mention	
✓ Complete	↓	<a href="#">54311</a>	Steve Hardaker	17/11/14	Linda Shearing	A positive mention	
✓ Complete	↓	<a href="#">54310</a>	Steve Hardaker	17/11/14	Keith Taylor	A positive mention	
✓ Complete	↓	<a href="#">54309</a>	Steve Hardaker	17/11/14	Jonathan Connor	A positive mention	
✓ Complete	↓	<a href="#">54308</a>	Steve Hardaker	17/11/14	Helen Lamb	A positive mention	
✓ Complete	↓	<a href="#">54307</a>	Steve Hardaker	17/11/14	Emma Clark	A positive mention	

✓ Complete	↓	<a href="#">54306</a>	Steve Hardaker	17/11/14	Emily Hanson	A positive mention	
✓ Complete	↓	<a href="#">54305</a>	Steve Hardaker	17/11/14	Derek Lamb	A positive mention	
✓ Complete	↓	<a href="#">54304</a>	Steve Hardaker	17/11/14	Catrin Hird	A positive mention	
✓ Complete	↓	<a href="#">54303</a>	Steve Hardaker	17/11/14	Catherine Spence	A positive mention	
✓ Complete	↓	<a href="#">54302</a>	Steve Hardaker	17/11/14	Steve Nixon	A positive mention	
✓ Complete	↓	<a href="#">27515</a>	Steve Hardaker	02/03/11	Steve Nixon	MAX-3 price feedback	
✓ Complete	↓	<a href="#">26403</a>	Steve Hardaker	17/12/10	Derek Lamb	Feedback re Microstim training materials	
✓ Complete	↓	<a href="#">22780</a>	Ryan Swaine	19/02/10	General	VM-2500-S	
✓ Complete	↓	<a href="#">22559</a>	Steve Hardaker	29/01/10	General	Royal Liverpool Feedback	
✓ Complete	↓	<a href="#">21048</a>	Lisa Leggoe	25/09/09	Sarah Wilford	Mark Anthony Memorial Fund	
✓ Complete	↓	<a href="#">21047</a>	Lisa Leggoe	25/09/09	Catherine Spence	Mark Anthony Memorial Fund	
✓ Complete	↓	<a href="#">7501</a>	Steve Nixon,	28/11/06	General		